



Redstor Backup Pro provides GAC Shipping, South Africa with a safe and convenient way to ensure business continuity and disaster recovery.

GAC Shipping has migrated its data backup and recovery requirements to Redstor to ensure its mission-critical information is always available and recoverable in the event of a disaster.

## About GAC Shipping

GAC Shipping is part of the GAC Group, a global provider of integrated shipping, logistics and marine services. Established since 1956, the privately-owned group employs over 9,000 people in more than 300 offices worldwide.

Since it started business in 1998, GAC Shipping has been providing a full range of ship agency services to vessels calling at all major ports in South Africa, as well as in neighbouring Namibia. It also offers a complete range of logistics services, including warehousing, throughout South Africa and beyond, reflecting the country's status as a gateway to Africa.

## The Requirement

GAC Shipping needed a disaster recovery and business continuity solution that would perform backups effectively and promptly to minimise the impact any potential disasters or downtime could have on the organisation.

"Given the nature of our business, GAC Shipping needs to have the peace of mind that it can access important information when we need it most. The new solution should also be able to scale as our operations expand and adapt to any other changing market requirements," says Wanzenburg van Wyk, IT Manager at GAC Shipping.

## The Solution

"Our experience with Cactus Backup, a Redstor partner, has shown good results with the Redstor Backup Pro solution. We were advised on how quick and easy the restore process is, especially using the central console of Redstor," says van Wyk.

“ With extensive service level agreements in place with Redstor and Cactus Backup, we can now access our data within the time frames needed to ensure it is business as normal in the event of any downtime, which is vital given the global nature of the shipping industry.’

## The result

Currently, GAC Shipping is backing up multiple terabytes of data using the Redstor solution.

“GAC Shipping has several database and Web servers. Additionally, we have numerous desktops and laptops that also fall under the backup requirements. Fortunately, the Redstor monitoring tool enables to review the status of our backups and identify any potential problem areas.

“ With Redstor, performing regular disaster recovery tests becomes a straightforward task as it is an efficient and user-friendly process. Redstor is always available, completely reliable, and a backup solution we can trust in’  
van Wyk concludes.

## About Redstor

For nearly 20 years, Redstor has been the data management and security company of choice for businesses and organisations looking for a trusted advisor to manage and secure their data. This experience, shaped by our community creates the world-class software underpinning Redstor’s cloud data management and security platform.

Our customer-centric approach allows us to provide the best customer service and to develop our technology to suit our customers’ needs. Our aim is to give customers control over their most valuable asset, their data, ensuring that it is always secure and always accessible, wherever, whenever.

Redstor-powered services are currently available through hundreds of partners worldwide. As an ISO 27001 and ISO 9001 certified organisation, Redstor combines technical excellence with proven processes to deliver innovative, flexible and secure cloud services that reduce risks and cost to end users. [www.redstor.com](http://www.redstor.com)

## About Cactus Backup (Redstor Partner)

If your business needs a data protection solution designed specifically for your unique business needs, then Cactus Backup is the Redstor Partner who will take the time to understand your business and the uniqueness of your specific operational requirements, to build a solution that best suits your needs and your budget. With more than 25 years of experience in providing IT solutions to business problems, Cactus Backup has the depth of expertise and experience to ensure peace of mind.

Visit [www.cactusbackup.co.za](http://www.cactusbackup.co.za) or contact Andrew Yates directly at [andrew@chronologic.co.za](mailto:andrew@chronologic.co.za) to discuss your specific requirements.